

Resolution Establishing Utility Shut Off Policy

Resolution # 2008-8

THE CITY COUNCIL AND MAYOR HAVING FOUND THAT THE CITY SHOULD ADOPT A UNIFORM POLICY PROVIDING FOR THE SHUT OFF OF UTILITY SERVICES WHEN A CUSTOMER FAILS TO PAY THE REQUIRED CHARGES;

BE IT THEREFORE RESOLVED: Whenever a city utility customer fails to pay the city's utility billings for a period of two months, the city clerk shall send, by first class mailing to the customer's last known address, a notice of intent to shut off services in 30 days if the account is not brought current.

If 30 days from the date of mailing passes and the account is not brought current or if arrangements acceptable to the city council to bring the account current have not been made by the customer, a notice shall be affixed to or hung on the front door of the building at the customer's service address which notifies the customer that service will be shut off on a date certain, the shut off to occur not less than ten (10) days following delivery of the notice and not on a Friday, Saturday or Sunday.

If on the date certain posted on the customer's door the account is not brought current or if arrangements acceptable to the city council to bring the account current have not been made by the customer, the city public works department shall turn off the water and the sanitation contractor for the city shall be instructed not to pick up garbage at that service address.

PASSED THIS 10th DAY OF DECEMBER, 2008.

Garth Rose, Acting Mayor

ATTEST:

Patty Unruh Parkinson, City Clerk